Manual (en)

Feature Phone
with hands-free operation
and telephone book

tiptel 1030
tiptel 1031

tiptel

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Safety notices

Please observe the following very closely when setting up, connecting and using the telephone:

- Only plug the connection cables into sockets designated for this use.
- Lay the connection cables such that they do not pose any risk of accidents. Connected cables must not be subjected to excessive mechanical stress.
- Set up the device away from electrical interference.
- Only connect accessories that are permitted for this device.
- Never open up the device yourself. Do not use sharp or metallic objects to touch the plug contacts.
- Only use a soft, damp cloth to clean the device. Do not use chemicals or abrasive cleaners.
- Protect the device from damp, dust, liquids and vapours.
- Do not expose the device to direct sunlight.
- Do not use the device in potentially explosive atmospheres.
- Only use the original telephone connector cable.

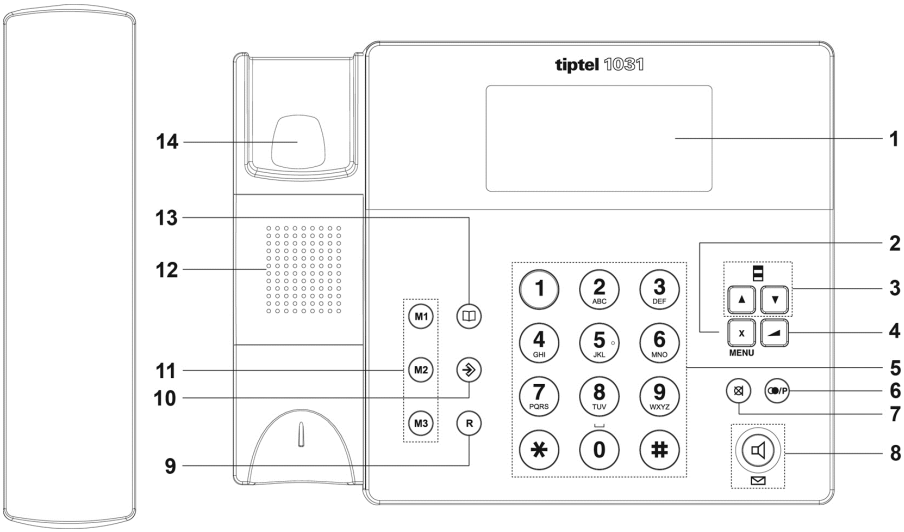
Product features

- Commercial grade high-quality speakerphone
- LCD displays phone numbers, date and time
- Hands free (half duplex)
- Message Waiting Indication (FSK)
- 60 caller ID memories (caller list)
- Last 16 dialed numbers review and redial
- FSK/DTMF caller ID available
- 135 phone book entries
- Auto redial function
- LCD contrast adjustable
- Transfer function (R-key for use with a PABX)
- Mute function
- 16 melodies selectable for ringing
- Pause time 1.2/2.4/3.6s adjustable (for use with a PABX)
- Flash time adjustable: 100ms, 200ms, 300ms, 400ms, 600ms, 900ms
- Supports both pulse and tone (DTMF) dialing
- Redial key
- Volume: 8 levels adjustable for speakerphone and ringer
  4 levels adjustable for handset receiver

Scope of delivery

- Telephone device with coil cord and handset
- Telephone connection cable
- Telephone socket adapters (some country versions only)
- Manuals in German and English language
  (more languages are available at http://www.tiptel.com/)

Button allocation



1	LCD Display	Displays the phone number, date and time and other information.
2	X / MENU	a. Press to delete or edit the phone book and one-touch memories. b. Press for min. 3 secs to enter the main function settings. c. In main function settings press to enter and confirm the data.
3	▲ ▼	Review incoming call list, select and scroll through settings
4		a. In on-hook status press for min. 3 secs to adjust the ringer volume. b. While using the speakerphone press to adjust the speakerphone volume. c. While using the handset press to adjust the handset volume. Volume may be changed using ▲ ▼ keys.
5	0 – 9, *, #	a. Dialing keys. b. While editing phone book used for letters as well, 0 for space, * for symbols.

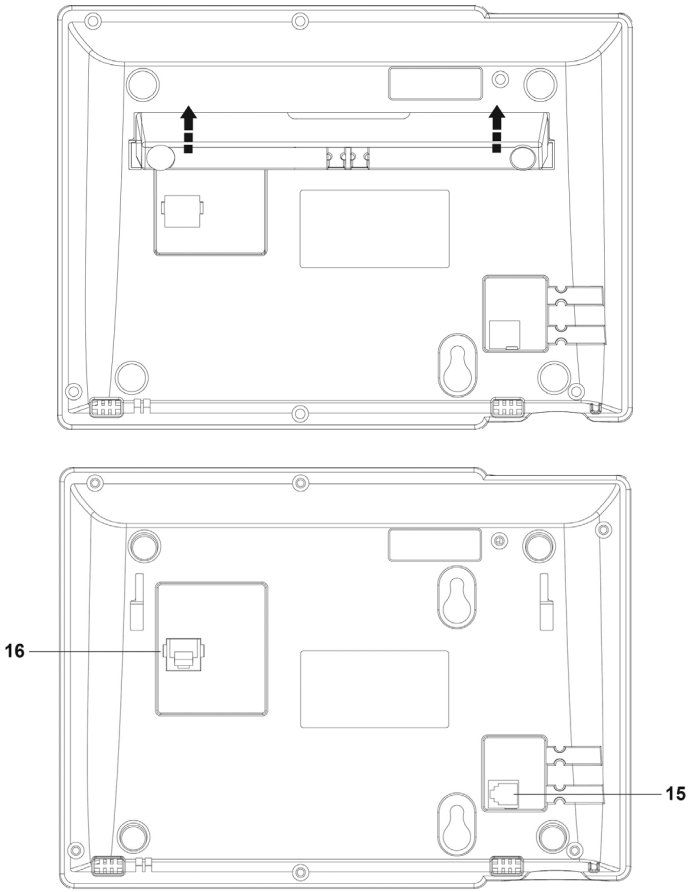
6	/ P	a. In on-hook status press to review the outgoing number. b. In off-hook status press to dial the last dialed number. c. Insert a pause of 1.2 / 2.4 or 3.6 secs while editing the phone book or pre-dialing a number.
7		Press to mute the line (microphone mute).
8		a. Press for handsfree dialing and speak without lifting up the handset. b. Indicator will light up when the unit is in use (off-hook). c. Indicator will flash when the unit has a new call. d. Indicator will flash when the unit receives message waiting signals.
9	**R**	a. For PABX use, Recall, used to transfer calls b. On public lines: initiate functions on the public telephone line
10		Press to store telephone numbers in the one-touch memories.
11	One-Touch speed dial memories (M1-M3)	Phone numbers may be stored for speed dialing.
12	Speaker	Used for hands-free calls, used for ringer as well
13		Press to enter the phone book operation.
14	Hook switch	Press to end a call, handset on/off-hook

Installation

1. Connect one end of the coil cord to the jack of the handset (15), connect the other end to the jack of the base unit.

2. Plug one end of the flat cable to the line jack (16) of this phone, plug the other end to the telephone wall socket.

3. Fit the stand supplied (as shown). Ensure the stand audibly clicks into place. The phone can be used with and without the stand.



Function setup

Every function setup is available by using just a single key. In on-hook status, press X/MENU for a minimum of 3 seconds to enter the function menu. Pressing the very same key X/MENU repeatedly will show the different functions available one after another. Please, refer to the list below for setting up each function. You may escape the setting menu going off-hook for a second.

Set the Language

In on-hook status, press and hold X/MENU for 3 seconds to enter LANGUAGE SETUP. Press ▲ ▼ to select the language. Press X/MENU to confirm.

Set the Contrast

After set up the LANGUAGE, press X/MENU to access LCD CONTRAST setup. LCD will display SETTING CONTRAST (The default setting is 4.) Press ▲ ▼ to select the contrast (1-5). Press X/MENU to confirm.

Set Year, Date and Time

After set up the LCD CONTRAST, press X/MENU to access the YEAR, DATE and TIME setup. The digits of the year will flash. Press ▲ ▼ to select the year. Press X/MENU to confirm. Then digits of the month will flash. Press ▲ ▼ to select the month and press X/MENU to confirm. Use the same method to set up the date and time (maybe set automatically by the network operator or PABX).

PABX prefix

After set up the YEAR, DATE & TIME, press X/MENU to access PABX prefix setup. The first digit will flash. Press ▲ ▼ to select the digit and press X/MENU to save selection. Use the same method to continue setting other digits.

When the phone is operated behind a PBX, PABX prefix can be set for dialing outside phone numbers and a pause will be added automatically between the Ext. No. and the phone number you dialed. E.g.: If you set up the Ext. No. as 0 and dial from the phone book, the number stored as 0021024280 will be practically dialed as 0, pause, 021024280 (see: Set Pause Time).

Set the Ring Melodies

After set up the EXT. NO., press X/MENU to access the RING MELODIES setup. Press ▲ ▼ to select the melody (1-16) and press X/MENU to confirm.

Set the Ring Volume

After set up the RING MELODIES, press X/MENU to access the RING VOLUME setup. Press ▲ ▼ to select the ring volume (1-8) and press X/MENU to confirm.

Set Flash Time

After set up the RING VOLUME, press X/MENU to enter the FLASH TIME setup. Press ▲ ▼ to select the flash time(100ms, 200ms, 300ms, 400ms, 600ms, 900ms) and press X/MENU to confirm. Please, ask your network provider or PBX installer (in case this device is used behind a PBX) for the appropriate setting.

Set Pause Time

After set up the FLASH TIME, press X/MENU to enter the PAUSE TIME setup. Press ▲ ▼ to select the pause time(1.2s, 2.4s, 3.6s) and press X/MENU to confirm.

Dialing out the device will create a pause of the selected length after dialing the digits stored in EXT. NO. (see: Set Ext. No.). This pause time will be used when pressing P or using the telephone book accordingly.

Set DTMF or Pulse Mode

After set up the PAUSE TIME, press X/MENU to access the DTMF or PULSE MODE setup. Press ▲ ▼ to select the mode(DTMF or PULSE) and press X/MENU to confirm.

Please, ask your network provider or PBX installer (in case this device is used behind a PBX) for the appropriate setting.

It is possible to temporarely switch from pulse to DTMF (tone dialing) mode during a call pressing * .

Operation

Make a Call

Pick up the handset or press to get dial tone and dial the number. Use X/MENU to edit the number. When the called party answers the phone, the LCD will time the call automatically.

In pulse dialing mode it is possible to temporarely switch to DTMF (tone dialing) mode during a call pressing * . Afterwards dialing is in DTMF mode.

Answer a Call

Pick up the handset or press to answer the call.

End a call

Hang up the handset or press to end the call.

Switching between handset and speakerphone mode

Switch talk mode from handset to speakerphone:
Press and then hang up the handset and talk using the speakerphone.

Switch Talk Mode from Speakerphone to handset:
Pick up the handset and the talk mode will switch to handset automatically.

Microphone mute

In talk mode, press and the call will be muted. If you hang up the handset the call will be ended.

To release the mute function press again. Microphone will be switched on.

Flash (R-key) / Transfer a call

This function is mainly for PBX systems. If you have call waiting service from your network provider, it will also work for call waiting service.

a. Press R for call waiting service from your network provider.

b. Press R to transfer a call to another extension (within a PABX).

Note: Please, check flash timing in case of problems. PABX setting usually is 100 ms while network providers may use 100 ms or 300 ms. Please, ask your network provider or PBX installer (in case this device is used behind a PABX) for the appropriate setting.

Pre-dial

In on-hook status, type in the phone number and then pick up the handset. The number will be dialed automatically.

Pause

Press [/ P] for a break off of 1.2/2.4/3.6 seconds (depending on setting).

Redial / Auto redial

In on-hook status, press [/ P] to review the last 16 dialed numbers.

Pick up the handset or press to dial the reviewed number.

Speed Dial Memories

Store

In on-hook status, press .

Input the phone number you wish to store as one of the speed dial memories.

Press the specific one-touch speed dial memory key (M1～M3) which you would like to save the phone number with to finish the setting.

Dial

Pick up the handset or press . Press M1 (M2～M3) to dial the stored phone number automatically. Or: In on-hook status, press M1 (M2～M3) to see the stored phone number. Press or pick up the handset to dial the number.

Delete

In on-hook status, press M1(M2～M3) to see the stored phone number.

Press [X/MENU] several times to delete single digits (from backwards).

Press and hold [X/MENU] for 3 seconds to delete the complete number shown.

Caller ID list

Review

In on-hook status, press ▲ ▼ to review the caller's phone number and the time they called.

Delete

When you check the incoming calls, press ▲ ▼ to find the call you wish to delete. Press X/MENU once shortly to delete a single call.

When you check the incoming calls, press ▲ ▼ to go to any call data. Press and hold X/MENU for 3 seconds to delete all calls.

Call Back

In on-hook status, press ▲ ▼ to select the call you wish to dial from the Caller ID list. Press or pick up the handset to dial the phone number.

Phone Book

Store Phone Book Memories

In on-hook status, press . LCD will display ADD ↑ SEARCH ↓

Press ▲ ▼ to enter edit status. Enter the name.

Press to access the telephone number input page and enter the telephone number.

Press to save and enter another name and phone number. You can store 136 names and phone numbers at most in the phone book. Once you reach 136, the LCD will display MEMORY FULL.

Review Phone Book

Press to access the phone book page. Press ▲ ▼ and LCD will display "PLS Input Name". Enter the name to review the telephone number.

Press ▲ ▼ to review the phone book.

Alphabetical searching is supported. If you enter a letter then you can review the phone book by the first letter of the name.

Delete Phone Book entries

In phone-book-review status, press and hold X/MENU for 3 seconds to delete the name and number.

Dial from Phone Book

In on-hook status, when reviewing the phone book and finding the number you wish to dial, press or pick up the handset to dial the stored phone number.

Reset complete device back to factory settings

In on-hook mode, press R for more than 8 seconds. This clears all memory (incl. Phone Book) and all settings. The device is back to initial factory setting after some seconds.

Factory settings

LCD contrast:	4
Ringer melody:	9
Ring volume:	8
Flash time:	100 ms
Pause time:	3,6 s
Dialing mode:	tone (DTMF)

Appendix

Troubleshooting

If you have difficulties on your phone's operation, the suggestions below should solve the problems:

Problem	Possible cause	Solution/recommendation
No display, no dial tone	Connector cable not making contact.	Check all cables and plug connections.
Display too light or too dark.	Contrast not set correctly.	Adjust the contrast.
No incoming calls being indicated in the telephone system.	No call signal connected.	Check the programming of the telecommunication system.
Buzzing or other interference in the loudspeaker or receiver.	Interference from cordless telephone, cordless headset, monitor, etc.	Change the location.
The clock shows the wrong year but date and time are right.	The date and time are sent by the telephone network. The year is not sent.	Set the year manually.
The time and date are incorrect after a call.	The time and date are not being sent correctly by your telecommunication system.	Adjust the clock in your telephone system.
The LED light is permanently on.	Incorrect MWI switch setting.	Move the MWI switch to SR.
Incorrect or no connection when dialling from telephone systems.	The outside line prefix for the public telephone network has not been entered.	Enter the outside line prefix.
No caller ID with incoming call.	Your network provider or telecommunication system does not support this function or the function is not enabled. The caller has suppressed the sending of the call number or is ex-directory. The call is from a telephone network that does not support the sending of call numbers.	Ask your network provider or telecommunication system manufacturer if the function is available or if it needs to be enabled.

Power failure

The internal clock stops if there is a power failure in the telephone network. All settings are retained however, meaning the settings stay as they were before when power is restored. All you need to do is reset the clock.

Technical data

Dimensions (W x H x D):	210 x 153 x 100 mm
Weight:	approx. 610 g
Telephone cable:	approx. 2 m
Volume:	8 levels adjustable for speakerphone and ringer 4 levels adjustable for handset receiver
Dialing:	Supports both pulse and tone (DTMF) dialing
Pause time:	1.2/2.4/3.6s adjustable (for use with a PABX)
Flash time adjustable:	100ms, 200ms, 300ms, 400ms, 600ms, 900ms
Speed dial memories:	3
LCD-contrast:	5 settings
Caller-ID:	FSK or DTMF
Length of Caller-ID:	20 digits
Caller list:	60 caller ID memories
Redial:	Last 16 dialed numbers
Phone book:	135 entries
Ambient temperature:	0 – 40 ° C
Ring melodies:	16
Speakerphone:	half-duplex

Warranty

Your point of contact for warranty obligation benefits is the specialist retailer where you acquired your device.

Warranty conditions are based upon the legal regulations of the country in which the device was purchased. Your specialist retailer will be glad to provide more information.

Guarantee

Tiptel provides a voluntary guarantee on the device, the conditions of which are published on http://www.tiptel.com. The guarantee conditions applicable at the time of purchase apply. The original sales slip (receipt, bill) with serial number and/or IMEI number is used as proof of purchase. Please keep these documents in a safe place.

Declaration of conformity

This device is approved for the connection and use within the analogue public telephone networks in all EC countries – according to the European Requirements. Due to technical deviations in individual countries, we cannot grant an unlimited guarantee for the successful operation at all types of telephone accesses.

This device satisfies the requirements of the EU directive on radio and telecommunication terminal equipment and the mutual recognition of their conformity. The CE mark on the device confirms conformity with the above directive.

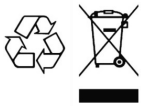
We hereby declare that the device satisfies all fundamental requirements of European directives.

For details on the declaration of conformity please visit http://www.tiptel.com.

Disposal

Packaging: Dispose of card and cardboard boxes in the used paper container and throw plastic parts into a recycling container.

Device disposal: Used electrical devices should not be disposed of in the household waste. Dispose of the device at your local collection points (scrap or recycling yards). Please contact your local authority for information on disposal sites.



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